Tanque Verde Ranch’s StaySafe Initiative
UPDATED JULY 27, 2020

We are implementing a limited contact procedure resort-wide. All departments will be affected in some way. These procedures are structured to keep you, your family, and our staff safe. Our StaySafe initiative will help you create memories while keeping safety in mind.

On June 19th, 2020 the Pima County Board of Supervisors issued an order that requires all persons to wear face coverings or masks when they are in a public place and cannot easily maintain a continuous physical distance of at least 6 feet from all other persons. We ask that all guests enjoying the Ranch follow this order.

We will update this page as changes occur. We stay in contact with our Governor, state representatives, and health officials to ensure we start amenities at the proper times and when it will be the safest for all our guests and staff. Remember, if you feel sick, stay home.

CHECK-IN
All check-ins will be in our Reception Building. Please stay 6 feet away from other guests.

Following all stays, for the health and safety of our guests and staff, we must allow adequate time to sanitize and clean each unit. When your room is ready, you will be contacted via cell number. Please make sure we have the proper number on file for you.

CHECK-OUT
Check out time is noon. To check out, please dial ‘0’ from your room or call directly at 520-296-6275. No in-person check-out will be available. We are happy to e-mail you a copy of your bill.

We encourage you to rebook before departure to ensure your preferences for your vacation next year. Please make sure we have your most up-to-date email and phone number to ensure your rebooking goes seamlessly.

ACCOMMODATIONS
The housekeeping process has changed. Each accommodation will be thoroughly cleaned and sanitized before your arrival based on recommendations from the CDC.

Daily cleaning service is temporarily suspended. If you need additional linens, towels, etc. please notify housekeeping by dialing ‘0’ from your room or call directly at 520-296-6275 to discuss the process for exchange.

Public area bathrooms, door handles, furniture, and other high touch areas will be wiped down several times each day.
RESTAURANTS
- Our restaurant is open for breakfast, lunch, and dinner with menu service only.
- Every second table will have a reserved sign in place to promote social distancing.
- The Dog House is open Thursday, Friday, and Saturday, 5:00pm-9:00pm. Days of operations vary based on business levels Sunday – Wednesday. Please call the front desk for a current schedule.

RECREATION
- Our current activity schedule is on our website. Public is welcome, and activities are based on occupancy levels.
- Our Fitness Center is currently closed until July 27th.
- Our Kids Program is operating on our summer schedule. Social distancing may restrict or alter some activities.

SWIMMING POOLS
- Stay at least 6 feet away from other patrons.
- If you are at higher risk for severe illness, you should avoid visiting pools. People at higher risk for severe illness include adults 65 or older and people of any age who have serious underlying medical conditions.
- Do not touch your eyes, nose, or mouth.
- After leaving the pool, use hand sanitizer. When you get home, wash your hands with soap and water for at least 20 seconds.

According to the CDC, there is no evidence that the virus that causes COVID-19 can be spread to people through water in pools, hot tubs, spas, or water play areas.

NATURE CENTER
Our Nature Center is open on our summer schedule. Please see the activity schedule on TVRFun.com for programs and times.

SPA
La Sonoran Spa is open and available for appointments.

IN COMPLIANCE WITH THE MAYOR OF TUCSON’S PROCLAMATION
FACE COVERINGS ARE REQUIRED INDOORS

We are all in this together. Thank you.